

TRILLIUM COMMUNITY HEALTH PLANS

POSITION DESCRIPTION

POSITION TITLE: IS Programmer II

POSITION SUMMARY: Design, develop and maintain software and data systems for Agate.

PRIMARY RESPONSIBILITIES & DUTIES

- Interview managers and users to determine business needs
- Design new software and/or websites and data systems to meet the needs of the business, business model, anticipated business model changes
- Document software/website design
- Evaluate interrelationships between existing programs, to determine if a new program would cause unwanted results in another system
- Code, test, troubleshoot programs created
- Analyze performance of project and take action to correct deficiencies based on consultation with users and approval of supervisor
- Maintain and modify software projects as required
- Write and maintain printed documentation as required
- Maintain confidentiality with regard to the information being processed, stored or accessed
- Assist personnel of other departments as a computer resource
- Other duties as assigned

Reports To: Associate VP of Information Services

JOB REQUIREMENTS

Education:

High School Graduate. College degree preferred.

Experience

- Four years software design and development preferred.
- Four years business programming preferred.

Skills

- Ability to develop software based on the description of business logic
- Ability to work and produce required results without close supervision
- Ability to work with users and supervisors
- Ability to document projects before coding begins, and after project is complete
- Ability to process computer data and to format and generate reports
- Ability to implement and troubleshoot programming changes and modifications
- Ability to write technical instructions
- Ability to investigate and analyze information and draw conclusions
- Knowledge of Borland Delphi, C#, ASP.NET, SQL preferred